



# MEDIATOR NETWORK CULTURE

Culture is the visible outcome of our values. Culture is where people see on the outside, who we are on the inside. Culture informs and influences our choices. Culture connects us to the shared mission of “Doing Marriage God’s Way.”

## **As Certified Mediators in the XO Mediator Institute, we:**

**X – XCEED EXPECTATIONS** – Do more than is expected, always pursuing excellence in the presentation, interaction, and delivery of our tools, resources, and processes.

**O – OFFER HOPE** – Come alongside others, helping them to identify the beliefs holding them back and to adopt new beliefs that create lasting transformation.

**M – MODEL CONSISTENCY** – Demonstrate that we are people others can count on by consistently living out our values, beliefs, character, and attitude.

**E – EQUIP OTHERS** – Receive input from those who have gone before us. As we become proficient, give back by equipping others, who can in turn equip others.

**D – DEMONSTRATE A POSITIVE CAN-DO ATTITUDE** – Be cheerful, optimistic, generous, and helpful, always seeing and projecting a better future for those we serve.

**I – INTENTIONALLY GROW** – Value self and those we serve by continually training, polishing skills, and increasing proficiency.

**A – ADD VALUE** – Measure success by the value we add to the person in front of us. Be present and in the moment.

**T – TURN HEARTS TOWARD GOD** – No matter where we may find a person, through our words and action, we point them toward a deeper fellowship with God.

**O – OWN YOUR OUTCOME** – Choose a daily path that honors our beliefs, values, strengths, and purpose. Remaining true to our God-given calling will allow us to enjoy peace and confidence as we take ownership of our personal outcomes.

**R – RELY ON GOD** – God is the healer. Give time, space, and opportunity for the Holy Spirit to work in and through us. Be a river, not a reservoir.

